

Member Details

Member number

Cardholder name

Member number

Cardholder name

Card Details

Lost/Stolen Card Number

Expiry Date MM/YY

The Card has been (please select one)

Lost Stolen Compromised

Was it lost / stolen or compromised overseas?

Yes No

Card Report Details

The report was made by (please select one)

Member

Other (please specify)

Date of loss or theft

If overseas, what is the end date of travel?

Where loss or theft occurred

Where card was last used

Date card was last used

Amount of last purchase or withdrawal

New card required?

Yes No

Authorisation

I/We confirm that the above information is true and correct and am/are aware a charge per lost or damaged card as stated in the Fees & Charges and Transaction Limits brochure may be incurred.

Signature

Date

Signature

Date

OFFICE USE

Visa card and Access Card

Date received

Received By

Authorisation & POS Limits set to ZERO

Date

Time

You must ensure all authorisation and POS limits are set to Zero, even if the card was reported before you get this form.

Card Status Changed

Date

Time

Card Status (Lost or Stolen)

Load Lost/Stolen/Blocked/Compromised Card Event

New card ordered or requested to be ordered

Note: Visa card only. If the cardholder is overseas and requests a replacement card, confirm with Member if emergency card is required. A fee will be charged for the card. See Fees & Charges & Transaction Limits Brochure.

Operator Name

Operator Signature