

Customer Details

First Customer number

Name in full

Second Customer number

Name in full

Account Facility

Individual Account Joint account As Trustee

Convert Individual to Joint Account - All parties to sign

Account Required Either to Sign Two to Sign

	Account Required	Either to Sign	Two to Sign
Access Plus (S25)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Basic Everyday (S11)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Liquid (S12)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Star (S8)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Senior Advantage (S19)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
eSaver (S15)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bonus Saver (S2)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Christmas Saver (S7)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Business Access (S61)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Community Club (S20)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Off-set (S38) <small>Must be linked to a Variable Mortgage Loan account in the SAME name</small>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Access Facilities

I would like to apply for a Visa debit card to enable access to my savings account

Visa debit card

The card to be in the name of the 1st customer and/or the 2nd customer

Card In name of 1st customer Card In name of 2nd customer

Mother's Maiden Surname

Additional Card Required

Full Name

Photo ID is required if additional cardholder is not a signatory.

Address

Date of Birth

Mother's Maiden Surname (Visa card only)

When you authorise us to issue an additional card to another person (a subsidiary card), you remain liable for all transactions the other person carries out using the additional or subsidiary card. You are also liable if the additional cardholder fails to observe the terms and conditions under which the additional card was issued, for example, failing to keep Personal Identification Numbers for ATM and Eftpos use safe and secure. We can only cancel the additional card when you return it to us. If you have taken reasonable steps to retrieve the card but cannot do so, we will still cancel the card but may require you to provide us with a written statement setting out the steps you have taken to retrieve the card.

eTeller Access

I/We wish to activate eTeller

We offer an additional layer of protection from fraud with our token security system. This system works by using a one time password as part of your internet banking login. We offer 2 types of token security.

Our **eToken device** works by generating a one time password which expires every 30 seconds. This device can be issued by selecting the option below.

I would like an eToken Device (\$20 per device) Number required
(The token remains the property of ECU at all times)

Our **SMS tokens** work by generating a one time password sent via SMS to your mobile phone. This can be activated through eTeller.

An SMS message can be sent to your mobile phone when certain events occur on your account. This can be set up in eTeller.

eStatements

Your statements are available online through eTeller. We will email you when your statement is available to view. You can then download and save your statements for future reference.

I/We elect to receive statements via eTeller Internet Banking. I/We understand that paper statements will no longer be forwarded to me/us. I can choose to commence receiving paper statements by contacting ECU.

Email Address

Phone Banking

TELELINK FACILITY

Telelink Contact phone number

Cheque Book Facility

Specimen Signatures

Name	Signature
<input type="text"/>	<input type="text"/>
Name	Signature
<input type="text"/>	<input type="text"/>
Name	Signature
<input type="text"/>	<input type="text"/>

A signature card FRM 0185 must also be completed and submitted with this application.

Signing Specification

Anyone to sign Two to sign All parties to sign

Other (please specify)

Cheque Book Size

25 Leaf 50 Leaf 100 Leaf

Deposit Book (For deposits at Westpac Bank) 25 Leaf

Authorisation

I/We request ECU to activate these facilities as indicated.

1st Customer signature	Date
<input type="text"/>	<input type="text"/>
2nd Customer signature	Date
<input type="text"/>	<input type="text"/>

OFFICE USE

Identification

Customer Identification Procedure Individual carried out. ORIGINALS sighted, details loaded in P&R, then destroyed.

OR

Proof of ID already held by ECU

Politically Exposed Person?

Yes - follow PEP procedures No

VEVO check requested. (If on a Visa, copy of relevant documents obtained)

Birth Certificate validation No.

Document Certification Statement obtained if not in person

Loading Checklist

If opening Individual a/c, check statements are **not** suppressed because by law we are required to issue a statement.

Visa debit card Ordered

Photo ID sighted for Additional Cardholder (if applicable)

Additional card ordered (if applicable)

Mother's Maiden name loaded

Password loaded (if requested)

eTeller Banking registered and member contacted

eToken Issued

Change eTeller access to Enquiry on altered accounts for signatories without 2nd Factor Authentication

eStatements - custom details suppress statement printing box checked. Mbr registered for eTeller & email address recorded

Telephone Banking registered and member contacted

Link new S type to Telelink (if required)

Member Chequing Link No

Cheque Book Ordered, approval obtained (if necessary)

Deposit Book Ordered (if required)

Specimen Signature Card Obtained Frm 0185

Trustee form 0263 if required

If Trustee add in Client Maintenance (P60M)

S account opened/already opened

If S7 Xmas Saver opened, P53X to change Credit Instructions

\$10.00 debited from the nominated bank account (if applicable)

If joint membership, link to primary holder

TFN Loaded and Applied to the Account in client maintenance (cut the TFN off the application)

Email Loans Dept to link S38 or S39 to the variable home loan

If 2 or more to sign update Client Maintenance (P60M)

Needs Analysis Checklist

Needs Analysis Event Loaded compulsory for all new memberships

If business was referred, where/who to

Operator Name

Operator Signature

Date